

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION

FY 2014 CITISTAT

UPDATED:

December 13, 2013



Executive Personnel

<u>Executive</u>	<u>Title</u>
WILLIAM M. JOHNSON	Director
FRANK MURPHY	Deputy Director - Operations
BILLY HWANG	Deputy Director - Administration
RICHARD HOOPER	Acting Deputy Director
Barbara Zektick	Legislative Executive
James Harkness	Division Chief - Traffic Management
Bimal Devkota	Division Chief - Transportation Engineering and Construction
Col. Yolanda Cason	Division Chief - Parking Management
Kenith Ching	Division Chief - Maintenance (<i>ACTING</i>)
Barry Robinson	Division Chief - Transit and Marine Services
Dhirendra K. Sinha	Division Chief - Fiscal Services
Paul W. Tolle	Division Chief - Towing Services
Valorie LaCour	Division Chief - Planning
Kathy Litz	Division Chief - Human Resources
Laetitia Griffin	Division Chief - Contracts
Jeffrey Newball	Division Chief - IT Services (<i>ACTING</i>)
Adrienne Barnes & Kathy Chopper	Public Information Officers
Rudy de Leon Dinglas	Admin Officer - Office of the Director

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION													
PERSONNEL DATA													
UPDATED:		12/13/13											
TOTAL DEPARTMENT													
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
Pay Period Begin	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13					
Pay Period End	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	14.05	14.06	14.07	14.08	14.09	14.10	14.11	14.12	(year-to-date stats as of most recent two week period)				
Employees	1,411	1,404	1,404	1,408	1,375	1,412	1,411	1,413	1,286	1,047	1,413	15,437	12
Required work days	10	9	9	10	9	10	9	9	10	9	10	114	12
Overtime (hours)	6,827	8,576	8,979	6,972	7,915	6,814	7,102	4,985	7,236	4,985	8,979	86,830	12
Unscheduled Leave (days)	188	201	371	170	161	172	179	243	198	159	371	2,371	12
Light duty (days)	130	92	117	125	85	108	82	103	109	82	131	1,309	12
Emergency Leave	0	0	0	0	0	0	0	0	0	0	0	0	12
Pre-approved sick (days)	233	206	275	312	307	331	325	328	266	205	331	3,187	12
Non-sched sick (days)	84	83	52	78	39	81	92	89	78	39	92	936	12
Sick bank (days)	25	6	10	20	19	1	9	19	14	1	25	171	12
Sick X (days)	28	32	76	53	51	43	50	33	41	26	76	492	12
X unapproved (days)	6	15	3	20	6	2	8	6	10	2	26	118	12
A-Time (days)	46	52	53	41	46	43	38	36	45	36	59	538	12
Permission leave (days)	41	58	44	73	99	83	54	52	58	27	99	698	12
Vacation (days)	736	571	527	455	517	434	380	676	585	380	736	7,023	12
Personal leave (days)	109	99	90	117	115	101	111	120	102	79	120	1,227	12
Comp time (hours)	269	250	215	179	357	278	159	219	252	159	357	3,029	12
FMLA (days)	108	70	85	75	82	83	64	80	81	64	108	969	12
X w/ permission (days)	96	76	79	81	66	78	72	75	81	66	109	974	12
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
Pay Period Begin	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13					
Pay Period End	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	5	6	7	8	9	10	11	12	(year-to-date stats as of most recent two week period)				
Total													
ATTENDANCE RELATED													
Verbal (supervisors)	1	0	0	1	0	0	0	0	0	0	1	3	12
Verbal (front-line)	9	2	6	5	3	6	1	10	6	1	10	69	12
Written (supervisors)	1	1	0	1	2	0	0	0	1	0	2	7	12
Written (front-line)	8	13	12	20	10	11	10	10	13	8	20	152	12
Suspensions (Supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	12
Suspensions (Front-line)	3	3	6	2	5	2	2	3	3	0	6	38	12
Terminations (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	12
Terminations (Front-Line)	0	0	0	0	0	0	0	0	0	0	0	0	12
Other RELATED													
Verbal (supervisors)	0	0	0	1	0	0	0	0	0	0	1	2	12
Verbal (front-line)	0	3	1	2	2	1	0	1	1	0	3	16	12
Written (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	12
Written (front-line)	5	5	1	3	1	2	4	3	3	1	5	38	12
Suspensions (Supervisors)	0	0	0	0	0	1	0	2	1	0	2	6	12
Suspensions (Front-line)	2	2	7	2	2	5	0	0	2	0	7	25	12
Terminations (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	12
Terminations (Front-Line)	0	0	0	0	0	0	0	0	0	0	0	0	12

Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
MAINTENANCE DIVISION	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Employees	534	532	532	533	535	541	537	536	537	532	541	6438	12
Overtime (hours)	3,985	4,721	5,393	4,458	3,863	4,577	4,182	2,512	4346	2512	5393	52152	12
Unsched. leave (days)	109	77	86	88	74	118	116	118	101	74	118	1216	12
A-Time (days)	32	20	26	21	27	20	15	18	25	15	39	294	12
Light duty (days)	91	60	87	96	54	88	59	68	75	54	96	898	12
Vacation (days)	407	330	291	260	265	227	186	358	306	186	407	3674	12
Pre-approved sick (days)	122	74	118	112	136	140	103	97	113	74	140	1357	12
Non-sched sick (days)	61	25	28	46	19	57	58	51	47	19	68	562	12
Sick bank (days)	10	6	10	20	10	1	0	0	7	0	20	83	12
Sick X (days)	24	25	37	24.5	13	35	29	19	26	13	37	309	12
X unapproved (days)	3	2	1	5	2	0	6	2	4	0	13	49	12
Permission leave (days)	11	28	19	27	42	33	23	24	26	11	42	309	12
Personal leave (days)	47	41	35	50.5	43	27	40	33	41	27	56	494	12
Comp time (hours)	68	57	39	49	84	40	73	77	61	39	84	738	12
FMLA (days)	27	13	20	21	31	29	40	43	31	13	43	374	12
X w/ permission (days)	55	43	39	33	28	22	25	37	38	22	68	459	12
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
SAFETY DIVISION	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Employees	474	471	471	471	435	468	469	468	346	106	474	4153	12
Overtime (hours)	577	938	751	595	852	395	726	654	637	395	938	7645	12
Unsched. leave (days)	53	64	39	45	51	22	41	45	41	22	64	496	12
A-Time (days)	1	20	17	10	10	10	9	9	8	0	20	100	12
Light duty (days)	10	10	10	10	9	0	0	0	7	0	14	85	12
Vacation (days)	48	62	32	30	37	30	34	74	50	30	74	605	12
Pre-approved sick (days)	20	55	77	112	92	120	104	84	58	7	120	701	12
Non-sched sick (days)	19	30	15	23	10	10	21	19	18	10	35	220	12
Sick bank (days)	15	0	0	0	9	0	0	10	4	0	15	50	12
Sick X (days)	3	7	33	28	38	7	21	8	13	0	38	159	12
X unapproved (days)	3	13	2	15	2	2	1	4	5	1	15	57	12
Permission leave (days)	8	20	6	14	15	22	15	12	11	2	22	127	12
Personal leave (days)	27	26	19	33	35	31	43	51	24	5	51	293	12
Comp time (hours)	98	41	30	17	113	121	42	45	63	17	121	760	12
FMLA (days)	45	29	27	29	19	25	14	10	22	8	45	268	12
X w/ permission (days)	6	11	6	24	24	14	18	7	10	0	24	125	12
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TEC DIVISION	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Employees	127	125	125	125	126	126	130	133	129	125	136	1542	12
Overtime (hours)	223	229	271	265	590	322	387	106	270	106	590	3237	12
Unsched. leave (days)	7	2	8	9	4	8	5	10	6	1	12	77	12
A-Time (days)	0	0	0	0	0	3	3	0	1	0	3	6	12
Light duty (days)	0	0	0	0	0	0	0	9	1	0	9	9	12
Vacation (days)	82	72	64	51	65	50	53	108	79	50	115	950	12
Pre-approved sick (days)	30	21	19	35	25	22	44	54	35	19	59	416	12
Non-sched sick (days)	1	1	1	0	1	3	2	4	2	0	4	20	12
Sick bank (days)	0	0	0	0	0	0	0	0	1	0	10	10	12
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	4	5	12
Permission leave (days)	2	3	8	10	8	12	6	3	7	2	18	88	12
Personal leave (days)	13	10	12	12	10	17	7	13	13	7	21	154	12
Comp time (hours)	68	89	94	76	90	47	3	46	73	3	130	872	12
FMLA (days)	12	15	13	12	13	8	1	2	9	1	15	105	12
X w/ permission (days)	10	10	10	13	0	17	19	20	16	0	31	197	12
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	12

Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TRAFFIC DIVISION	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Employees	137	137	137	137	137	137	137	137	137	136	137	1641	12
Overtime (hours)	1,510	2133	1,769	1,106	1,913	1,094.6	1247	1320	1452	1095	2133	17423	12
Unsched. leave (days)	12	43	223	12	21	14.32	11	61	37	9	223	450	12
A-Time (days)	3	3	0	0	0	0.0	2	0	1	0	3	8	12
Light duty (days)	29	22	20	19	20	20.0	23	26	26	19	40	315	12
Vacation (days)	124	78	95	95	102	93.5	79	95	104	78	141	1253	12
Pre-approved sick (days)	29	47	45	40	40	24.5	35	51	35	20	51	424	12
Non-sched sick (days)	2	22	4	6	7	6.0	11	15	9	2	22	103	12
Sick bank (days)	0	0	0	0	0	0.0	0	9	2	0	10	19	12
Sick X (days)	1	0	5	0	0	1.0	0	6	2	0	6	23	12
X unapproved (days)	0	0	0	0	2	0.0	1	0	0	0	2	4	12
Permission leave (days)	3	4	7	12	29	9.5	1	6	7	1	29	87	12
Personal leave (days)	14	15	17	14	17	16.5	16	16	17	14	21	201	12
Comp time (hours)	24	42	38	31	59	56.0	38	33	38	24	59	460	12
FMLA (days)	18	11	16	11	15	18.5	8	22	14	8	22	172	12
X w/ permission (days)	10	2	11	2	8	9.5	8	11	7	2	11	84	12
Furlough (days)	0	0	0	0	0	0.0	0	0	0	0	0	0	12
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
ADMIN DIVISION	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Employees	69	70	70	70	69	69	67	67	68	65	70	815	12
Overtime (hours)	196	211	298	288	312	275	253	233	252	196	312	3020	12
Unsched. leave (days)	5	13	12	6	5	9	7	5	6	1	13	73	12
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Vacation (days)	53	20	22	11	24	23	26	31	27	0	53	328	12
Pre-approved sick (days)	26	8	12	9	8	12	11	12	13	8	26	153	12
Non-sched sick (days)	1	5	2	1	2	4	1	0	1	0	5	18	12
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Sick X (days)	0	0	1	0	0	0	0	0	0	0	1	1	12
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Permission leave (days)	15	4	4	3	3	2	10	5	5	2	15	59	12
Personal leave (days)	9	6	6	5	5	7	5	7	6	3	9	68	12
Comp time (hours)	9	20	12	6	10	14	3	19	15	3	32	181	12
FMLA (days)	6	2	9	1	2	3	2	4	4	1	9	46	12
X w/ permission (days)	8	9	8	6	3	13	2	1	6	1	13	74	12
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Last Eight Two-Week									Year-to-				
TMS DIVISION	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Employees	7	7	7	7	7	5	5	5	6	5	7	77	12
Overtime (hours)	4	15	0	4	2	0	0	0	9	0	47	112	12
Unsched. leave (days)	0	0	0	2	0	0	0	0	0	0	2	6	12
A-Time (days)	0	0	0	0	0	0	0	0	2	0	10	21	12
Light duty (days)	0	0	0	0	2	0	0	0	0	0	2	2	12
Vacation (days)	2	0	6	2	0	0	2	1	2	0	6	24	12
Pre-approved sick (days)	0	1	1	0	2	2	0	2	1	0	2	9	12
Non-sched sick (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Permission leave (days)	0	0	0	1	1	0	0	2	1	0	2	6	12
Personal leave (days)	0	0	1	1	1	0	0	0	0	0	1	4	12
Comp time (hours)	0	1	0	0	0	0	0	0	0	0	1	1	12
FMLA (days)	0	0	0	0	1	0	0	0	0	0	1	1	12
X w/ permission (days)	0	1	0	2	0	0	0	0	0	0	2	4	12
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Last Eight Two-Week									Year-to-				
Towing Division	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Employees	63	62	62	65	66	66	66	67	64	61	67	771	12
Overtime (hours)	332	330	496	256	383	151	309	162	270	151	496	3243	12
Unsched. leave (days)	2	2	3	9	6	1	0	4	5	0	14	54	12
A-Time (days)	10	9	10	10	9	10	9	9	9	6	10	109	12
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
Vacation (days)	21	10	18	6	25	12	1	10	16	1	35	190	12
Pre-approved sick (days)	6	0	5	5	5	10	28	31	11	0	31	129	12
Non-sched sick (days)	0	0	2	2	1	1	0	0	1	0	4	14	12
Sick bank (days)	0	0	0	0	0	0	9	0	1	0	9	9	12
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	12
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	2	4	12
Permission leave (days)	3	0	1	6	3	4	0	0	2	0	6	22	12
Personal leave (days)	0	0	2	2	4	3	0	1	1	0	4	14	12
Comp time (hours)	3	0	3	0	2	1	0	0	2	0	7	20	12
FMLA (days)	0	0	0	1	1	0	0	0	0	0	2	4	12
X w/ permission (days)	7	1	5	1	4	3	0	0	3	0	9	31	12
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	12

										Updated:	December 13, 2013
Service Title: 500 Street and Park Lighting											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	09/28/13	10/12/13	10/26/13	11/09/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/08/13	11/22/13	12/06/13	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
# of street light outage service requests created		15	32	19	33	36	27	15	42	329	12
# of street light outage service requests completed		15	32	16	33	35	27	15	42	319	12
# of street light outage service requests due		0	0	3	0	1	1	0	4	10	12
# of streets inspected for roadway lighting standards		8	7	9	6	2	6	2	9	69	12
# of streets inspected that met roadway lighting standards		6	6	7	4	1	4	1	7	46	12
Two Week Reporting Periods	Start Date	09/28/13	10/12/13	10/26/13	11/09/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/08/13	11/22/13	12/06/13	(year-to-date stats as of most recent two week period)				
# of street lights inspected		192	141	301	210	200	224	141	301	2,682	12
# of blks of roadway lights installed		0	0	0	0	0	0	0	0	0	12
# of street light repairs/ SRs		15	32	19	33	36	27	15	42	329	12
# of outage requests completed		15	32	16	33	35	27	15	42	320	12

										Updated:	December 13, 2013
Service Title: 548 Conduit											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
Manholes	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
# of Manhole Cleanings Requested		0	0	3	4	1	1	0	4	8	12
# of Manhole Cleanings Completed		0	0	2	4	1	1	0	4	7	12
# of Manhole Frames/Covers Replaced		0	0	0	0	0	0	0	1	1	12
# of Manholes surveyed		N/A	N/A	N/A	N/A	N/A	#DIV/0!	0	0	0	0
# of Manholes completed and online		0	0	2	4	1	1	0	4	8	12
Permits											
# of Permit Submittals Received		44	77	34	65	50	57	32	97	688	12
# of Permit Submittals Completed		44	77	34	65	50	57	32	97	688	12
# of Permit Submittals Completed within 72 hours		42	74	31	63	47	55	31	92	656	12
% of Permit Submittals Completed within 72 hours		95%	95%	91%	97%	94%	95%	91%	100%	N/A	12
# of Law Dept. Investigations		1	1	1	1	1	1	0	1	10	12
Conduit Obstructions											
# of Conduit Obstruction Repairs Requests		12	13	13	13	11	13	11	15	151	12
# of CO Repairs Removed		4	7	3	4	2	3	1	7	36	12
# of CO Requests Cleared within 14 days		1	2	3	2	1	1	0	3	17	12
Cable Locations (CL) Inspections											
# of CL Inspections Requested		212	285	279	232	192	220	143	285	2,637	12
# of Location Inspections Completed		212	285	279	232	192	220	143	285	2,637	12
# completed within 72 hours		206	276	273	226	186	213	137	276	2,556	12
Linear Feet of Cable											
LF of Cable Occupied		5,948	4,886	12,938	12,490	6,355	5,538	2,004	12,938	66,458	12
LF of Cable Vacated		0	3,979	3,946	885	1,329	1,317	0	3,979	15,802	12
Net (occupied - vacated) LF of cable occupied		5,948	907	8992	11,605	5,026	4,221	793	11,605	50,656	12
Total Linear Feet of private cable in conduit system		5,948	907	8,992	11,605	5,026	4,221	793	11,605	50,656	12

										Updated:	December 13, 2013
Service Title: 682 Parking Management											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
\$ collected from Multi-Space Parking Meter program		\$422,494	\$419,843	\$422,741	\$432,839	\$361,664	\$423,010	\$361,664	\$445,761	\$5,076,121	12
# of residential permit parking permits issued/ renewed		961	946	1,456	522	826	937	522	1,456	11,247	12
# of vehicles parked in city-owned or st facility/ space		119,099	98,674	106,725	105,891	86,634	106,922	82,423	167,347	1,283,069	12
# of reserved residential handicap permits issued /renewed		16	12	5	14	11	11	5	16	134	12
# of reserved residential handicap permits/spaces removed after investigation		10	1	3	3	4	4	1	10	50	12

									Updated:	December 13, 2013
Service Title: 683 Street Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods						Average	Minimum	Maximum	FYTD	Periods
	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	(year-to-date stats as of most recent two week period)				
POTHOLES FILLED - DAILY AVERAGE (by sector)	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13					
	14.08	14.09	14.10	14.11	14.12					
One	73	64	71	82	68	69	54	82	823	12
Two	74	76	37	45	42	56	37	95	672	12
Three	55	81	85	87	62	73	55	91	878	12
Four	67	48	77	63	68	57	34	77	689	12
Average overall?	65	67	62	64	57	61	49	80	736	12
Total # of potholes Filled	3,242	2,422	3,081	2,886	3,082	2,814	2,407	3,242	33,763	12
# of Pothole Service Requests	74	111	96	67	90	110	64	233	1,317	12
# of Requests Closed within 48 hours	70	111	92	67	89	109	64	233	1,307	12
MAINTENANCE										
# fountain repairs conducted	0	0	0	0	0	0	0	0	0	12
# tree pits installed	0	0	0	0	0	0	0	0	0	12
# street markings completed (blocks)	0	0	0	0	70	27	0	111	325	12
Linear feet of street markings completed	0	0	0	0	19,450	29,763	0	135,880	357,150	12
# crosswalks completed (blocks)	3	10	10	2	2	6	2	13	70	12
Linear feet of crosswalks completed	450	2,400	1,504	1,184	480	1,715	384	5,344	20,582	12
# Drawbridge Openings - Hanover Street	0	0	0	0	0	0	0	0	0	12
# Drawbridge Openings - Pennington Avenue	16	15	13	16	15	17	13	27	199	12
ROW CONSTRUCTION										
Total # of lane miles constructed or repaired (cumulative)	91	98	104	110	110	85	63	110	1,023	12
# of lane miles constructed or repaired (in house) (TEC)	4	5	6	6	0	4	0	6	42	12
# of lane miles constructed or repaired (Maintenance)										
Cost per lane mile (in house)	82,000	82,000	\$82,000	82,000	\$82,000	\$82,000	\$82,000	\$82,000	\$984,000	12
# of lane miles constructed or repaired by contractor	0	3	2	1	0	1	0	4	13	12
Cost per lane miles (contractor) RESURFACING	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$2,520,000	12
Total # of Lane Miles under Construction	70	67	70	67	0	54	0	72	648	12
# of lane miles under construction (in house)	2	2	3	0	0	1	0	3	18	12
# of lane miles under construction (contractor)	68	65	67	67	0	53	0	70	630	12
Sidewalk Sam										
# of Locations Completed	12	51	28	41	56	51	3	143	609	12
Total Sq. Ft. Completed	2,013	3,837	4,780	5,276	9,651	7,169	1,401	12,170	86,022	12
# of Tree Pits	2	0	0	0	0	6	0	27	75	12
Square feet of pervious space created	40	0	0	0	0	119	0	462	1,422	12
# of sidewalk Sq. Ft inspected	12,707	16,006	13,994	11,096	11,998	15,508	11,096	21,994	186,090	12
Other										
# of alleys repaired or reconstructed	0	0	0	0	0	1	0	2	10	12
# of Streets (lane miles?) surveyed	0	0	0	0	0	0	0	0	0	12
# of streets surveyed meeting acceptable standard	0	0	0	0	0	0	0	0	0	12

[illegible]

Two Week Reporting Periods	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Traffic Engineering: Data Analysis Section										
Traffic Congestion:Gateway and Primary Routes***										
Number of timing runs at peak period	17	12	10	8	12	13	4	42	152	12
Number within 5% of model target	17	12	10	8	12	13	4	42	152	12
*% of timing runs within target	100%	100%	100%	100%	100%	100%	100%	100%	N/A	12
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	12
Accidents	0	0	0	0	0	0	0	0	0	12
Construction or Utility	0	0	0	0	0	0	0	0	0	12
City Agency	0	0	0	0	0	0	0	0	0	12
Special Event	0	0	0	0	0	0	0	0	0	12
Weather	0	0	0	0	0	0	0	0	0	12
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	12
Congestion/ Other	0	0	0	0	0	0	0	0	0	12
None	0	0	0	0	0	0	0	0	0	12
Accident Data										
# Personal Injury Accidents (BPD)	214	129	193	199	184	199	116	326	2,384	12
# of Pedestrian Involved Accidents (BFD)	21	23	59	24	10	24	0	59	286	12
Requested	30	51	9	4	7	18	0	51	219	12
Completed	29	11	15	4	7	17	0	47	207	12
Turning Movement Counts										
Requested	6	6	6	6	6	6	6	6	72	12
# completed within 45 days (excludes summer)	6	6	6	6	6	6	6	6	72	12
Traffic Engineering: Sectors 1-4										
Truck Permits Received	360	290	382	408	289	322	254	422	3,867	12
Truck Permits Denied	0	0	0	0	0	0	0	0	0	5
# permits processed within 3 days	360	290	382	408	289	322	254	422	3,867	12
Escorts provided	20	16	36	19	18	20	9	36	239	12
Construction Permits Received	103	84	78	63	53	76	49	106	915	12
Processed (approved and sent to DGS to issue permit)	5	3	9	8	2	43	2	92	519	12
# completed within 3 days	77	59	59	90	53	69	43	92	830	12
MOTs required	5	3	5	3	13	5	3	13	64	12
Traffic Control Signals and Signs										
# of traffic control signs installed	4	10	14	2	4	7	2	14	85	12
# of Traffic Control Signs Repaired/replaced	6	6	12	4	4	6	2	12	69	12
# of Pedestrian Countdown Signals Installed	20	20	11	4	2	8	2	20	100	12
# of Pedestrian Countdown Signals Repaired/replaced	5	11	5	3	5	6	3	12	72	12
Total cost of installing and repairing control signs	\$27,162	\$36,475	\$32,594.52	\$10,088.78	\$11,641	\$20,916	\$10,089	\$36,475	\$250,996	12

										Update:	December 13, 2013
Service Title: 685 Special Events											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
# of special events served		12	11	18	4	4	14	4	29	172	12
# hours providing chauffer services on OT		0	0	0	0	0	2	0	25	29	12
% reimbursed for special events		99%	100%	77%	75%	25%	75%	25%	100%	905%	12
% reimbursed for chauffer services on OT		0%	0%	0%	0%	0%	8%	0%	100%	100%	12
% reimbursed for st. banner hanging		100%	100%	100%	100%	100%	100%	100%	100%	1200%	12
% banners removed on-time		100%	100%	100%	100%	100%	100%	100%	100%	1200%	12
# banners installed		6	20	48	188	108	35	3	188	419	12
# banners removed		5	7	17	66	79	19	5	79	230	12

										Update:	December 13, 2013
Service Title: 687 Inner Harbor Services											
Last Five Two-Week Periods (last 10 weeks)						Fiscal Year-to-Date					
Two Week Reporting Periods							Average	Minimum	Maximum	FYTD	Periods
	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	(year-to-date stats as of most recent two week period)				
	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13					
Benches		14.08	14.09	14.10	14.11	14.12					
# of Benches Inspected		40	40	40	40	40	40	40	40	480	12
# of Benches Repaired		6	8	3	4	0	5	0	12	55	12
# of Benches Installed		0	0	0	0	0	0	0	0	0	12
Fountains											
# of Fountains Inspected		0	0	0	0	0	0	0	0	0	12
# of Fountains Repaired		0	0	0	0	0	0	0	0	0	12
# of fountains installed		0	0	0	0	0	0	0	0	0	12
Water Points											
# of water points inspected		18	18	18	18	18	18	18	18	216	12
# of points inspected operating properly		15	15	15	15	15	16	14	18	190	12
Promenade Street Lights											
# of promenade street lights inspected		550	550	350	550	550	533	350	550	6,400	12
# of promenade street lights repaired		19	13	10	7	25	40	7	72	481	12
# of promenade street lights installed		0	0	0	0	0	0	0	1	1	12
# of lights inspected operating properly		515	537	537	537	525	540	515	550	6,479	12

										Update:	December 13, 2013
Service Title: 688 Snow and Ice Control											
Last Five Two-Week Periods (last 10 weeks)											
Two Week Reporting Periods	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
# of lane miles plowed, salted, or sanded		0	0	0	0	0	0	0	0	0	12
# of snow vehicles prepared for service		0	0	0	255	268	44	0	268	523	12
# of salt boxes maintained		0	0	0	1,033	1033	172	0	1,033	N/A	12
% of salt box service requests completed on time		0%	0%	0%	77%	60%	11%	0%	77%	N/A	12
% of snow equipment out-of-service during a snow event		0%	0%	0%	0%	NA	0%	0%	0%	N/A	11
% of Primary Roadways at Wet Pavement within 8 hrs of end of weather event		0%	0%	0%	0%	NA	0%	0%	0%	N/A	11
Winter weather accident rate		0	0	0	0	NA	0	0	0	N/A	11
% of snow vehicles ready for deployment at beginning of snow season		0	0	0	97%	0.97	0	0	1	N/A	12
Cost/ lane mile plowed		0	0	0	0	0	0	0	0	0	12

									Update:	December 13, 2013
Service Title: 689 Vehicle Impounding										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	9/28/2013	10/12/2013	10/26/2013	11/9/2013	11/23/2013	Average	Minimum	Maximum	FYTD	Periods
	10/11/2013	10/25/2013	11/8/2013	11/22/2013	12/6/2013	(year-to-date stats as of most recent two week period)				
	14.08	14.09	14.10	14.11	14.12					
Lot Inventory										
Pulaski Highway	2,474	2,411	2,477	2,373	2,379	2,373	2,160	2,477	28,479	12
# of Police and Narcotic Hold	594	594	601	602	621	585	545	621	7,020	12
Average # days on Police Hold	359	368	375	383	381	358	328	383	4,293	12
% of vehicles removed from impound lot within 45 days	86	85	91	90	81	86	77	91	1,027	12
Total # of vehicles released	585	657	688	658	563	635	563	690	7,616	12
Average cost to owner	\$266	\$250	\$262	\$250	\$253	\$254	\$245	\$266	\$3,052	12
Vehicles Towed										
Abandoned Vehicles - City Crews	39	36	39	30	41	40	29	60	483	12
Abandoned Vehicles - Private Crews	3	2	5	0	1	3	0	8	39	12
Scofflaw Vehicles - City Crews	103	86	81	71	78	81	51	103	969	12
Scofflaw Vehicles - Private Crews	2	0	0	0	1	1	0	2	8	12
Private Crews - Pulaski Highway	575	680	618	608	581	629	575	684	7,551	12
Fallsway Tows Total										
City Crews	53	95	53	108	159	87	37	164	1,038	12
Private Crews	407	367	420	346	325	319	205	420	3,822	12
% in automatic tow zone cleared on-time (20 min.)	88	83	87	81	84	82	75	88	982	12
Auction										
Projected next auction	213	166	144	248	173	191	144	248	2,296	12
# of Vehicles Sold	156	171	121	123	187	158	121	195	1,896	12
Average time auction on lot	79	77	62	65	59	67	59	93	801	12
Vehicles Sold For \$5,000+	0	0	0	0	0	0	0	3	5	12
Total Cost per Auction	\$6,709	\$6,905	\$5,948	\$5,714	\$7,181	\$6,802	\$5,714	\$8,533	\$81,618	12
Revenue	\$81,867	\$83,051	\$67,931	\$64,499	\$82,483	\$82,298	\$63,006	\$120,190	\$987,578	12
Auction dates	10/2/2013	10/16/2013	10/30/2013	11/13/2013	11/27/13	N/A	N/A	N/A	N/A	12
Abandoned Vehicles - Created										
Parking Enforcement Referral	52	38	54	53	42	48	38	63	581	12
Private Owner Referral	0	0	0	0	0	0	0	2	2	12
HCD Referral	12	8	8	7	10	14	7	29	166	12
Police Referral	1	2	3	5	4	3	1	5	31	12
Abandoned Vehicles - Abated										
Towed from City Right-of-Way	25	22	26	20	25	26	18	39	307	12
Towed from Private Property	10	10	11	8	10	11	8	17	131	12
Gone On Arrival	15	7	20	26	14	17	7	29	209	12
Claim Information										
Claims Processed	1	1	0	2	0	1	0	4	16	12
\$ Amount Of All Packages	\$2,000	\$548	\$0	\$1,132	\$0	\$1,265	\$0	\$2,952	\$15,183	12
# Settlements Processed	0	0	1	0	0	0	0	2	4	12
\$ Amount - Aggregate Total	\$0	\$0	\$2,100	\$0	\$0	469	0	2,775	5,622	12

									Updated:	November 22, 2013
Service Title: 690 Cleaner Greener Forms of Transportation										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	9/28/2013	10/12/2013	10/26/2013	11/9/2013	11/23/2013	Average	Minimum	Maximum	FYTD	Periods
	10/11/2013	10/25/2013	11/8/2013	11/22/2013	12/6/2013	(year-to-date stats as of most recent two week period)				
	14.08	14.09	14.10	14.11	14.12					
WATER TAXI HARBOR CONNECTOR										
Canton Route										
Avg Daily Ridership	135	127	137	127	81	147	81	190	147	12
# of Riders	1,283	1,266	1,370	1,279	815	1,439	815	1,906	1,439	12
Harbor View (began service 11/12/13)										
Avg Daily Ridership	N/A	N/A	N/A	73	77	75	73	77	75	2
# of Riders	N/A	N/A	N/A	735	771	753	735	771	753	2
Maritime Park Route										
Avg Daily Ridership	443	469	483	392	285	458	285	551	458	12
# of Riders	4,215	4,685	4,839	3,921	2,855	4,485	2,855	5,508	4,485	12
Total Ridership										
Avg Daily Ridership	578	595	620	593	444	617	444	724	617	12
# of Riders	5,498	5,951	6,209	5,935	4,441	6,050	4,441	7,237	6,050	12
# of Operational Days (Water Taxi)	10	10	10	9	9	10	9	10	10	12
CHARM CITY CIRCULATOR	9/28/2013	10/12/2013	10/26/2013	11/9/2013	11/23/2013	Average	Minimum	Maximum	FYTD	Periods
Orange Route	10/11/2013	10/25/2013	11/8/2013	11/22/2013	12/6/2013	(year-to-date stats as of most recent two week period)				
Avg Daily Ridership	3,865	4,024	3,968	3,917	3,934	4,005	3,724	4,391	4,005	12
# of Riders	54,123	56,347	55,560	54,840	55,077	56,125	52,729	61,468	56,125	12
Headway (minutes)	0:12:48	0:12:31	0:12:42	0:12:47	0:12:50	0:12:18	0:11:01	0:12:50	N/A	12
Std. Deviation	0:01:06	0:01:22	0:01:01	0:01:21	0:01:16	0:02:11	0:01:01	0:09:24	N/A	12
Morning Peak Headway (7-9 am)	0:11:30	0:12:06	0:12:04	0:12:39	0:12:33	0:11:32	0:10:45	0:12:39	N/A	12
Evening Peak Headway (4-6 pm)	0:14:19	0:13:39	0:14:02	0:14:33	0:14:27	0:13:19	0:11:41	0:14:33	N/A	12
Purple Route										
Avg Daily Ridership	5,074	5,183	5,128	5,108	5,111	4,937	4,479	5,183	4,937	12
# of Riders	71,038	72,573	71,806	71,509	71,565	69,116	62,710	72,573	69,116	12
Headway (minutes)	0:10:46	0:10:15	0:10:07	0:10:30	0:10:21	0:10:24	0:09:24	0:11:33	N/A	12
Std. Deviation	0:01:12	0:01:03	0:00:35	0:00:42	0:00:52	0:01:50	0:00:35	0:07:32	N/A	12
Morning Peak Headway (7-9 am)	0:09:33	0:09:52	0:09:28	0:10:24	0:10:02	0:10:03	0:09:22	0:11:09	N/A	12
Evening Peak Headway (4-6 pm)	0:12:12	0:10:44	0:10:59	0:12:24	0:11:13	0:11:39	0:10:44	0:12:24	N/A	12
Green Route (began service 11/1)										
Avg Daily Ridership	2,455	2,453	2,454	2,405	2,430	2,314	1,837	2,455	2,314	12
# of Riders	34,381	34,340	34,361	33,672	34,028	32,398	25,720	34,381	32,398	12
Headway (minutes)	0:12:14	0:12:55	0:12:54	0:13:36	0:13:26	0:13:23	0:12:14	0:14:47	N/A	12
Std. Deviation	0:02:10	0:01:07	0:00:45	0:01:53	0:01:37	0:01:33	0:00:45	0:02:10	N/A	12
Morning Peak Headway (7-9 am)	0:11:45	0:12:06	0:12:36	0:12:55	0:12:58	0:12:51	0:11:45	0:13:58	N/A	12
Evening Peak Headway (4-6 pm)	0:13:36	0:14:01	0:13:57	0:14:16	0:14:01	0:13:39	0:12:40	0:14:16	N/A	12
Banner Route (began service 06/01)										
Avg Daily Ridership	948	976	962	949	952	999	948	1,119	999	12
# of Riders	13,273	13,672	13,473	13,287	13,332	13,825	12,087	15,661	13,825	12
Headway (minutes)	0:18:38	0:18:19	0:18:20	0:18:16	0:18:17	0:18:23	0:17:15	0:19:14	N/A	12
Std. Deviation	0:01:05	0:00:32	0:00:31	0:00:32	0:00:38	0:01:39	0:00:31	0:07:18	N/A	12
Morning Peak Headway (7-9 am)	0:18:32	0:18:27	0:18:17	0:18:34	0:18:17	0:18:23	0:17:51	0:18:48	N/A	12
Evening Peak Headway (4-6 pm)	0:18:18	0:18:31	0:18:37	0:19:50	0:18:23	0:19:02	0:18:18	0:22:02	N/A	12
Totals (Headway Calc Exclude Banner)										
Avg Daily Ridership	12,342	12,638	12,512	12,379	12,427	12,248	11,460	12,908	12,248	12
Total # of Riders	172,814	176,932	175,200	173,308	174,002	171,530	161,036	180,708	171,530	12
Total Headway (minutes)	0:11:56	0:11:53	0:11:54	0:12:18	0:12:12	0:12:09	0:11:38	0:13:06	N/A	12
Std. Deviation	0:01:29	0:01:10	0:00:47	0:01:19	0:01:15	0:02:08	0:00:47	0:06:25	N/A	12
Morning Peak Headway (7-9 am)	0:10:56	0:11:21	0:11:22	0:11:59	0:11:51	0:11:29	0:10:52	0:12:02	N/A	12
Evening Peak Headway (4-6 pm)	0:13:22	0:12:48	0:12:59	0:13:44	0:13:14	0:12:57	0:12:05	0:14:18	N/A	12
Number of Revenue Hours	3,772	3,577	3,136	3,754	3,609	3,716	3,136	3,953	3,716	12
Cost per Circulator Rider	\$1.53	\$1.41	\$1.25	\$1.52	\$1.45	\$1.52	\$1.25	\$1.68	N/A	12
# of Operational Days	14	14	14	14	14	14	14	14	14	12

									Updated:	December 13, 2013
Service Title: 691 Public Rights of Way Landscape Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
	14.08	14.09	14.10	14.11	14.12					
DOT										
# of Segments of Right-of-Ways maintained - DOT	302	87	32	0	0	197	0	302	2359	12
Total acreage maintained - DOT	0	0	0	0	0	0	0	0	0	12
Cost of DOT maintained Right-of-Ways	\$50,654	\$27,683	\$2,557	\$0	\$0	\$34,241	\$0	\$52,987	\$410,891	12
Private										
# of Segments of Median Strips maintained - PRIVATE	716	716	716	0	0	597	0	716	7160	12
Total Acreage Maintained - Private	0	0	0	0	0	0	0	0	0	12
Cost of PRIVATE maintained strips	\$18,093	\$18,093	\$18,093	\$0	\$0	\$15,078	\$0	\$18,093	\$180,930	12
% of median strips mowed on schedule- DOT	0	0	0	0	0	0	0	0	0	12
% of median strips mowed on schedule- PRIVATE	100	100	100	0	0	5858%	0%	10000%	N/A	12
Tree Pits										
# of Tree Pits Installed- DOT	0	0	0	0	0	0	0	0	0	12
# of Tree Pits Installed- Private	0	0	0	0	0	0	0	0	0	12

										Updated:	December 13, 2013
Service Title: 692 Bridge and Culvert											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
# of Bridges Inspected		5	12	7	5	3	3.67	0	12	44	12
# of Bridges proactively maintained		2	2	2	2	2	2.00	2	2	24	12
# of Bridges under construction		6	6	6	6	6	6.50	6	7	78	12
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$912,344	12
# of bridges with rating below 50		23	23	23	23	3	21.33	3	23	256	12
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$912,344	12
# of bridges inspected and assigned rating		5	12	7	5	3	3.50	0	12	42	12
Average bridge sufficiency rating		78.31	78.31	78.31	78.31	78.31	78.31	78.31	78.31	939.72	12

										Updated:	December 13, 2013
Service Title: 693 Parking Enforcement											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	9/28/2013	10/12/2013	10/26/2013	11/9/2013	11/23/2013	Average	Minimum	Maximum	FYTD	Periods
Parking Citation Performance	End Date	10/11/2013	10/25/2013	11/8/2013	11/22/2013	12/6/2013	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
Parking Citations (#)		13,365	13,216	14,989	14,722	13,806	13,473	11,731	14,989	161,679	12
Parking Citations (\$)		\$720,832	\$619,085	\$657,423	\$659,674	\$651,355	\$635,269	\$535,377	\$736,544	\$7,623,227	12
# of parking complaints received (incl. Commercial)		769	761	739	779	671	756	671	898	9,075	12
# of complaints closed on time (incl. Commercial)		769	759	738	771	669	755	669	898	9,055	12
Identify Stolen Vehicles		7	9	13	8	5	9	3	14	113	12
Recovered Stolen Vehicles		6	5	7	8	5	7	2	11	83	12
Two Week Reporting Periods	Start Date	9/28/2013	10/12/2013	10/26/2013	11/9/2013	11/23/2013	Average	Minimum	Maximum	FYTD	Periods
Scofflaw Unit Performance	End Date	10/11/2013	10/25/2013	11/8/2013	11/22/2013	12/6/2013	(year-to-date stats as of most recent two week period)				
Vehicles Booted		308	373	245	283	252	288	213	373	3,460	12
Vehicles Released		64	104	66	55	86	73	50	104	871	12
Reported Negatives		16	17	19	21	10	16	8	24	186	12
Vehicles Towed		102	84	78	71	79	73	0	102	879	12
Located on Impound Lot		3	5	6	13	5	6	3	13	76	12
Identify Stolen Vehicles		1	0	3	0	0	1	0	4	10	12
Recovery of Stolen Vehicles		1	0	3	0	0	1	0	3	6	12
Two Week Reporting Periods	Start Date	9/28/2013	10/12/2013	10/26/2013	11/9/2013	11/23/2013	Average	Minimum	Maximum	FYTD	Periods
Total Unit Performance	End Date	10/11/2013	10/25/2013	11/8/2013	11/22/2013	12/6/2013	(year-to-date stats as of most recent two week period)				
Identify Stolen Vehicles		7	9	13	8	5	10	3	15	114	12
Recovery of Stolen Vehicles		6	5	7	8	5	7	2	12	84	12

CONTINUED FROM PREVIOUS PAGE												
Two Week Reporting Periods		Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
		End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Squad A - 6:30-2:30 (East)			14.08	14.09	14.10	14.11	14.12					
Staffed			10	10	9	9	9	10	9	10	117	12
Vacant			1	1	2	2	2	1	1	2	15	12
Ct Leave (hrs)			24	12	18	10	6	14	2	26	164	12
Other Leave (hrs)			109	88	120	42	126	102	42	172	1,219	12
Citations Issued			1,899	1,804	1,880	1,641	1,872	1,793	1,641	1,916	21,518	12
Identify Stolen Vehicles			2	0	0	0	0	1	0	4	13	12
Recovery of Stolen Vehicles			2	0	0	0	0	1	0	4	10	12
Identify Scofflaw			11	5	11	19	19	12	5	19	140	12
Work Days			10	9	10	9	9	10	9	10	115	12
Squad B - 6:30-2:30 (West)												
Staffed			10	10	9	9	9	10	9	10	117	12
Vacant			1	1	2	2	2	1	1	2	15	12
Ct Leave (hrs)			26	10	20	8	24	17	8	26	208	12
Other Leave (hrs)			155	91	51	14	82	80	14	155	955	12
Citations Issued			1,988	1,988	2,323	2,152	1,953	2,074	1,726	2,383	24,892	12
Identify Stolen Vehicles			1	2	1	3	1	2	0	3	21	12
Recovery of Stolen Vehicles			1	1	0	3	1	2	0	3	18	12
Identify Scofflaw			21	17	18	18	13	12	2	21	145	12
Work Days			10	9	10	9	9	10	9	10	115	12
Squad C - 8:00-4:00 (CBD)												
Staffed			12	12	10	10	10	12	10	12	138	12
Vacant			2	2	6	6	6	3	2	6	36	12
Ct Leave (hrs)			34	12	18	18	18	15	2	34	184	12
Other Leave (hrs)			240	263	199	116	133	146	63	263	1,756	12
Citations Issued			2,170	2,026	1,799	1,564	1,458	1,899	1,458	2,484	22,791	12
Identify Stolen Vehicles			0	3	0	0	0	1	0	3	8	12
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	1	1	12
Identify Scofflaw			17	11	8	14	16	13	3	24	160	12
Work Days			10	9	10	9	9	10	9	10	115	12
Squad D - 10:00-6:00 (SE)												
Staffed			10	10	9	9	9	10	9	10	117	12
Vacant			1	1	1	1	1	1	1	1	12	12
Ct Leave (hrs)			30	10	12	12	28	14	2	30	164	12
Other Leave (hrs)			86	71	65	78	67	74	21	116	882	12
Citations Issued			2,050	1,854	2,185	1,736	2,036	1,969	1,736	2,185	23,625	12
Identify Stolen Vehicles			1	0	1	0	3	1	0	3	7	12
Recovery of Stolen Vehicles			0	0	0	0	3	0	0	3	4	12
Identify Scofflaw			19	17	11	20	20	13	0	20	161	12
Work Days			10	9	10	9	9	10	9	10	115	12
Squad E - 3:00-11:00 (Citywide)												
Staffed			16	16	10	10	10	15	10	16	174	12
Vacant			2	2	5	5	5	3	2	5	33	12
Ct Leave (hrs)			16	6	18	8	20	16	6	28	192	12
Other Leave (hrs)			105	88	191	121	154	137	28	242	1,646	12
Citations Issued			2,089	1,929	2,122	2,029	1,541	2,164	1,541	2,674	25,972	12
Identify Stolen Vehicles			0	0	0	0	0	0	0	1	1	12
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	12
Identify Scofflaw			13	22	16	16	22	17	6	25	200	12
Work Days			10	9	10	9	9	10	9	10	115	12
Squad F - 10:30 pm-6:30 am (Citywide)												
Staffed			0	0	8	8	8	2	0	8	24	12
Vacant			0	0	4	4	4	1	0	4	12	12
Ct Leave (hrs)			0	0	0	0	16	1	0	16	16	12
Other Leave (hrs)			0	0	7	49	28	7	0	49	84	12
Citations Issued			0	0	1,414	1,809	1,756	415	0	1,809	4,979	12
Identify Stolen Vehicles			0	0	0	0	0	0	0	0	0	12
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	12
Identify Scofflaw			0	0	5	5	1	1	0	5	11	12
Work Days			0	0	10	9	9	2	0	10	28	12
Scoff - 8:00-4:00 (Citywide)												
Staffed			10	10	10	10	10	10	10	10	120	12
Vacant			0	0	2	2	2	1	0	2	6	12
Ct Leave (hrs)			2	8	4	6	2	5	0	14	58	12
Other Leave (hrs)			69	77	85	121	190	103	69	190	1,240	12
Citations Issued			69	58	182	98	57	105	45	182	1,257	12
Identify Stolen Vehicles			1	0	3	0	0	1	0	3	6	12
Recovery of Stolen Vehicles			1	0	0	0	0	0	0	1	3	12
Identify Scofflaw			0	0	0	0	0	0	0	1	1	12
Work Days			10	9	10	9	9	10	9	10	115	12

Aband - 8:00-4:00 (Citywide)										
Staffed	5	5	5	5	5	5	5	5	60	12
Vacant	1	1	0	0	0	1	0	1	8	12
Ct Leave (hrs)	2	8	2	6	8	5	0	22	64	12
Other Leave (hrs)	17	21	27	14	35	28	14	50	341	12
Citations Issued	307	228	303	287	216	272	216	312	3,267	12
Identify Stolen Vehicles	2	4	7	4	1	5	1	9	54	12
Recovery of Stolen Vehicles	2	4	7	4	1	4	1	7	46	12
Identify Scofflaw	6	1	1	1	2	2	0	6	18	12
Work Days	10	9	10	9	9	10	9	10	115	12
Supervisors										
Staffed	1	1	7	7	8	3	1	8	31	12
Vacant	1	1	2	2	1	1	1	2	16	12
Ct Leave (hrs)	8	4	6	10	10	5	0	10	64	12
Other Leave (hrs)	70	91	84	18	0	73	0	112	880	12
Citations Issued	134	81	70	208	129	91	2	208	1,087	12
Identify Stolen Vehicles	0	0	0	0	0	0	0	0	0	12
Recovery of Stolen Vehicles	0	0	0	0	0	0	0	0	0	12
Identify Scofflaw	0	0	0	0	0	0	0	0	0	12
Work Days	10	9	10	9	9	10	9	10	115	12
Weekend/ Holiday/ Special Event Duty										
Staffed	104	126	106	117	117	105	84	126	1,255	12
Vacant	0	0	0	0	0	0	0	0	0	12
Ct Leave (hrs)	0	0	0	0	0	0	0	0	0	12
Other Leave (hrs)	81	39	80	81	120	83	39	161	992	12
Citations Issued	2,659	3,248	2,711	3,198	2,788	2,691	2,195	3,248	32,291	12
Identify Stolen Vehicles	0	0	1	1	0	1	0	1	6	12
Recovery of Stolen Vehicles	0	0	0	1	0	0	0	1	5	12
Identify Scofflaw	0	0	0	4	5	1	0	5	16	12
Work Days	4	4	4	4	4	5	4	10	65	12

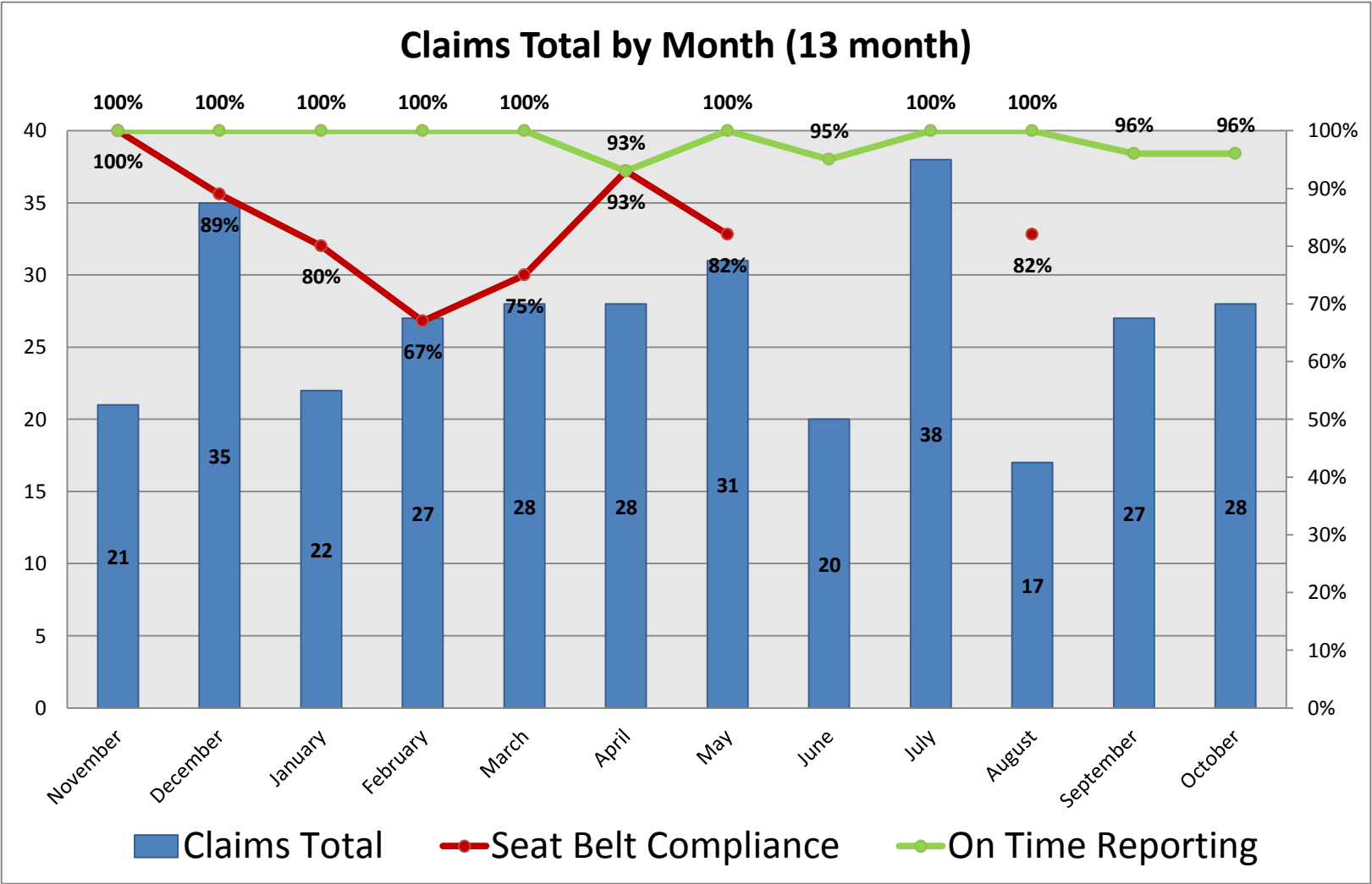
										Updated:	December 13, 2013
Service Title: 694 Survey Control											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods	
	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)					
	14.08	14.09	14.10	14.11	14.12						
# of field crew days	2	1	2	2	1	1.42	0	3	17	12	
# of traverse stations reset	15	6	20	19	4	10.25	0	28	123	12	
# of traverse stations reset accurately	15	6	20	19	4	10.25	0	28	123	12	

										Updated:	December 13, 2013
Service Title: 695 Dockmaster											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
# of Marina Dockings		113	27	20	12	3	94	3	201	94.41667	12
%of marina slips filled		51%	12%	9%	5%	1.0%	42%	1%	90%	42%	12
Docking Fees Collected		\$5,830	\$1,974	\$1,214	\$825	\$827	N/A	\$825	\$15,192	\$6,708	12
% of customers satisfied		100%	100%	100%	100%	100%	100%	100%	100%	100%	12
# of Operational Days (Marina)		14	14	14	14	14	14	14	14	14	12
*Revised rates are listed below. The docking fees collected are based on the length of the vessels docked, as opposed to the number of vessels, in conjunction with the period of time that vessels remain in the Inner Harbor.											
Daytime Rates 25' and under - \$20.00 for up to 5 hours 26'- 30' - \$25.00 for up to 5 hours 31'- 35' - \$30.00 for up to 5 hours 36'- 40' - \$35.00 for up to 5 hours 41' and over - \$40.00 for up to 5 hours Overnight Rates \$2.00 per linear foot (LOA) with a check out time by 12 noon. Premium Docking on Pier 5 (during Pier 6 events) \$3.00 per linear foot (LOA) for overnight Daytime Rate PLUS a \$40.00 event fee Shorepower \$8.00 for 30 AMP \$10.00 for 50 AMP											

										Updated:	December 13, 2013
Service Title: 696 Street Cuts Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
		14.08	14.09	14.10	14.11	14.12					
# of New Cuts in period		187	193	179	172	86	190	86	255	2,279	12
# of Closed Cuts in period		310	209	263	301	122	253	122	331	3,038	12
Current Open Cuts (total)		1,622	1,619	1,540	1,451	1,478	1,677	1,451	1,913	20,122	12
# open younger than 30 days		376	361	367	341	240	389	240	540	4,666	12
# open btwn 30 and 90		447	448	424	461	574	571	424	763	6,855	12
# open btwn 90 and 180		515	513	428	341	322	425	271	554	5,100	12
# of open older than 180		260	294	307	293	319	265	207	319	3,182	12
Steel Plates											
# of new plates		42	28	44	32	25	30	16	44	364	12
# of closed plates		43	23	35	25	26	31	15	50	371	12
Current open plates		147	160	177	181	185	160	138	185	1,918	12
younger than 30 days		60	69	70	70	58	57	38	70	689	12
btwn 30 and 90		49	50	60	63	79	63	49	98	750	12
btwn 90 and 180		32	34	14	35	18	31	14	41	370	12
older than 180		7	14	14	14	16	7	2	16	89	12
Inspections											
Total # of street cut inspections		1263	1313	1548	1466	927	1,305	927	1,548	15,664	12
Total cost of inspections		\$7,540	\$7,839	\$9,242	\$8,752	\$5,534	\$7,793	\$5,534	\$9,242	\$93,514	12
Cost per inspection		\$6	5.97	5.97	\$5.97	\$5.97	\$5.97	\$5.97	\$5.97	\$71.64	12
# of unreported cuts (city)		0	0	0	0	0	0	0	0	0	12
# of unreported cuts (private)		0	0	0	0	0	0	0	0	0	12
# of temporary patches		1,475	1,459	1,363	1,270	1,293	1,517	1,270	1,745	18,204	12
# of Temp patch failures		29	25	26	22	19	24	10	41	287	12
# of permanent patche failures		10	9	14	6	4	9	4	16	104	12
# of failures under warranty		3	3	3	1	2	2	0	4	25	12
Fines											
fines issued (#)		5	1	1	1	1	7	1	16	78	12
Fines issued (\$)		\$5,000	\$23,800	\$1,500	\$3,000	\$1,500.00	\$22,271	\$1,500	\$44,400	\$267,250	12
# of Street Cut and Steel Plate Complaints		4	6	5	9	15	9	4	15	104	12

										Updated:	December 13, 2013
Community Outreach & Bike/Ped Planning											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/28/13	10/12/13	10/26/13	11/9/13	11/23/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Community Outreach		14.08	14.09	14.10	14.11	14.12					
Northwest Sector - Community Meetings Attended/Set-Up		5	2	0	2	1	2	0	5	23	12
Northeast Sector - Community Meetings Attended/Set-Up		4	3	1	3	0	2	0	4	24	12
Southwest Sector - Community Meetings Attended/Set-Up		3	3	3	2	3	2	0	3	20	12
Southeast Sector - Community Meetings Attended/Set-Up		2	3	4	1	0	2	0	4	22	12
Bike & Pedestrian Planning		10/11/13	10/25/13	11/8/13	11/22/13	12/6/13	(year-to-date stats as of most recent two week period)				
Bike Lane Miles Constructed (cumulative)		4.50	4.50	4.50	4.50	4.50	N/A	4.5	4.5	N/A	12
Bike Route/Sharrow Lane Miles Constructed (cumulative)		0.70	0.70	0.70	0.70	0.70	N/A	0.7	0.7	N/A	12
Multi-use Trail Miles Constructed (cumulative)		0.00	0.00	0.00	0.00	0.00	N/A	0.0	0.0	N/A	12
Bicycle Boulevard Miles Constructed (cumulative)		1.70	1.70	1.70	1.70	1.70	N/A	0.0	1.7	N/A	12
Bike Racks Requested		0.00	0.00	2.00	2.00	2.00	0.9	0.0	5.0	11.0	12
Bike Racks Installed		0.00	0.00	0.00	0.00	0.00	0.0	0.0	0.0	0.0	12

FiscalYear	Month	Claims Total	Seat Belt Compliance	On Time Reporting
2011	November	30		
2011	December	38	73%	97%
2011	January	25	73%	100%
2011	February	34	78%	97%
2011	March	26	75%	92%
2011	April	27	100%	100%
2011	May	47	92%	100%
2011	June	22	92%	100%
2012	July	40	83%	97%
2012	August	31	77%	97%
2012	September	37	100%	92%
2012	October	48	84%	100%
2012	November	28	100%	92%
2012	December	34	80%	94%
2012	January	26	80%	100%
2012	February	27	92%	96%
2012	March	51	75%	100%
2012	April	22	91%	95%
2012	May	46	89%	98%
2012	June	21	95%	100%
2013	July	31	85%	97%
2013	August	47	92%	98%
2013	September	32	95%	94%
2013	October	33	79%	97%
2013	November	21	100%	100%
2013	December	35	89%	100%
2013	January	22	80%	100%
2013	February	27	67%	100%
2013	March	28	75%	100%
2013	April	28	93%	93%
2013	May	31	82%	100%
2013	June	20		95%
2014	July	38		100%
2014	August	17	82%	100%
2014	September	27		96%
2014	October	28		96%
2014	November			
2014	December			
2014	January			
2014	February			
2014	March			
2014	April			



Department of Transportation												
	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-16
# of RFP/bids released	3	3	0	0	0	3	0	4	1	5	3	0
Contracts awarded	0	0	0	0	1	0	2	1	2	0	5	0
% scheduled to met w/ MOED	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
# of first payments withheld	0	0	0	0	0	0	0	0	0	0	0	0
# of final payments withheld	0	0	0	0	0	0	0	0	0	0	0	0

Employ Baltimore Performance Measures	
Contracts Awarded	Purpose: Determine the number of contracts awarded by the City that apply to Employ Baltimore.
% met with MOED	Purpose: Document the percent of applicable contractors that comply with the Employ Baltimore Executive Order. Within two weeks of receiving the award of a City contract, the contractor must schedule a meeting with MOED to discuss a workforce plan.
# of First Payments Withheld	Purpose: Document the number of applicable contractors that do not comply with Employ Baltimore. Contractors that do not schedule a meeting with MOED within two weeks are not authorized to receive the first payment of the contract from the City.